

YOUR VIEWS COUNT..YOUR VIEWS COUNT..YOUR

# Adrian Sanders MP's

# NHS INQUIRY

**SOS**  
for the  
**NHS**

## Optional Contact Details:

### NAME AND ADDRESS

Name \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_ Phone number \_\_\_\_\_

Mobile phone \_\_\_\_\_

Email \_\_\_\_\_

## TODAY'S NHS

1. Would you like to be kept informed about any cuts or changes to our local health services?

Yes ☐ (please supply email address above)

2. Do you think local health services have got better or worse in recent years?

- Much better ☐  
A bit better ☐  
About the same ☐  
Slightly worse ☐  
Much worse ☐ (please give details)

3. Which of the following statements do you think applies best to the NHS in the Torbay area? (tick all that apply)

- Is well managed and is well funded ☐  
Spends money well ☐  
Gets me the treatment I need quickly ☐  
Is badly managed ☐  
Wastes too much money ☐  
Is slow to deliver care and treatment ☐

4. Who do you think should decide about major changes to our local health services?

- Local health boards elected by residents ☐  
Local health professionals ☐  
Local council ☐  
Health Minister in Whitehall ☐  
Unelected body in London ☐  
Other ☐

## Adrian Sanders MP for Torbay



Dear Fellow Resident,  
It's really sad to see so many vital health services and hospitals under threat across Britain.

As your local MP, I am standing alongside residents in the battle to protect vital services both here in Torbay and across the country.

We want to build a better NHS for every resident in our area. But to do this we need your help.

This survey is YOUR opportunity to have your say on the state of our local NHS here in the Torbay area.

Please take a few minutes to tell me about your experiences with the health service in this area.

All replies will be kept confidential.

Your responses will enable me to take up your concerns in Parliament and fight more effectively to get the best for our local NHS.

Thank you for your help.

## Torbay GP SERVICES

5. Generally how often have you consulted an NHS GP at his/her surgery in the past two years?

- Never (please go to Q9) ☐  
Once ☐  
2-5 times ☐  
More ☐

6. How satisfied are you with the one day booking system?

- Very satisfied ☐  
Fairly satisfied ☐  
Not very satisfied ☐  
Not at all satisfied ☐

**CONTINUES INSIDE**

**YOU CAN USE THE SAME ENVELOPE TO RETURN THIS SURVEY - SEE BACK**

## ADRIAN SANDERS MP's LOCAL NHS INQUIRY

### 7. Generally, how satisfied have you been with your GP?

- Very satisfied ☐  
Fairly satisfied ☐  
Not very satisfied ☐  
Not at all satisfied ☐ (please give details)

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### 8. How do you rate the out of hours care (evenings and weekends) provided?

- Good ☐  
Average ☐  
Poor ☐

### OUR LOCAL HOSPITALS

#### 9. Have you attended A&E during the last three years?

- Yes ☐  
No (please go to Q13) ☐

#### 10. Which hospital did you attend (please write name of hospital below)?

(If more than one hospital, put hospital you attended most)

#### 11. How long did it take for you to be seen?

- Up to one hour ☐  
1-2 hours ☐  
2-4 hours ☐  
Longer (please state) \_\_\_\_\_ ☐

#### 12. How long did it take for your problem to be diagnosed after being seen?

- Up to one hour ☐  
1-2 hours ☐  
2-4 hours ☐  
Longer (please state) \_\_\_\_\_ ☐

#### 13. If you have been referred by your GP to a hospital, how long did you wait between being referred by your GP and being seen for the first time by the hospital doctor?

- Haven't been referred (go to Q19) ☐  
Up to two weeks ☐  
2-4 weeks ☐  
1-3 months ☐  
Longer \_\_\_\_\_ ☐

#### 14. How reasonable do you feel this waiting time was?

- Very reasonable ☐  
Fairly reasonable ☐  
Not very reasonable ☐  
Totally unreasonable ☐

#### 15. What was the longest you have waited to receive any treatment which the hospital doctor said you needed? (i.e. an operation or drug therapy)

- Up to four weeks ☐  
1-3 months ☐  
4-10 months ☐  
Longer \_\_\_\_\_ ☐

#### 16. On how many occasions have you paid privately for healthcare (not dental) during the past two years?

- Never (please go to Q18) ☐  
Once ☐  
Twice ☐  
More \_\_\_\_\_ ☐

#### 17. Typically, how long have you had to wait for private treatment?

- Up to two weeks ☐  
2-4 weeks ☐  
1-3 months ☐  
4-6 months ☐  
Longer ☐

#### 18. How do you rate the condition of your local Hospital (mentioned in Q10) and its buildings?

- Excellent ☐  
Good ☐  
Average ☐  
Poor ☐  
Very poor ☐ (please give details)

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### HOSPITAL IN-PATIENTS

#### 19. How often have you been admitted to hospital as an NHS in-patient during the last two years?

- Never (please go to Q27) ☐  
Once ☐  
Twice ☐  
3-5 times ☐  
More ☐

#### 20. Which hospital were you admitted to? (please write name of hospital below)

(If more than one hospital, put hospital you attended most)

#### 21. How satisfied have you been with the nursing you have received? (at the hospital in answer to Q.20 above)

- Very satisfied ☐  
Fairly satisfied ☐  
Not very satisfied ☐  
Not at all satisfied ☐

## ADRIAN SANDERS MP's LOCAL NHS INQUIRY

22. How soon after your admission did you see your consultant? (If admitted more than once give longest wait)

- Same day ☐  
Within 2 days ☐  
Longer \_\_\_\_\_ ☐  
Never ☐

23. How satisfied have you been with the hospital food you have received? (at the hospital in answer to Q.20 above)

- Very satisfied ☐  
Fairly satisfied ☐  
Not very satisfied ☐  
Not at all satisfied (please give details) ☐
- \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

24. How clean did you consider the hospital to be? (at the hospital in answer to Q.20)

- Very clean ☐  
Fairly clean ☐  
Not very clean ☐  
Not at all clean ☐
- \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

25. Were you aware of any problems with MRSA or other hospital related infections during your stay?

- No ☐  
Yes (please give details) ☐
- \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

26. Overall how did you rate your stay in hospital?

- Very good ☐  
Fair ☐  
Poor ☐  
Very poor ☐

### NHS DENTISTRY IN THE TORBAY AREA

27. Are you registered as an NHS patient with a dentist?

- Yes ☐  
No ☐

28. Have you or anyone in your family experienced any problems in trying to get dental treatment with a local NHS dentist?

- Yes ☐  
No ☐

29. Have you been to a dentist for a check up in the last twelve months?

- Yes ☐  
No ☐

### PRIVATE HEALTH CARE

30. Would you like to see private health care providers becoming more involved in the NHS in the Torbay area?

- Yes ☐  
No ☐

31. Do you currently pay towards private health care?

- Yes ☐  
No ☐

### GENERAL HEALTH ISSUES

32. Do you think that mixed sex wards are acceptable?

- Yes ☐  
No ☐  
No opinion ☐

33. This year nurses have received a pay rise of less than 2%. As your local MP, I have given my backing in Parliament to the campaign to secure a pay rise for NHS nurses.

Do you support this campaign?

- Yes ☐  
No ☐

34. I am campaigning in Parliament for more screening on the NHS so that serious illnesses like cancer and heart disease are diagnosed earlier.

Do you support my campaign?

- Yes ☐  
No ☐

35. In the space below, please tell me what you think should be the most important priority for improving our local NHS services here in the Torbay area?

36. Generally, how satisfied are you with the way in which the NHS is run in our local area?

- Very satisfied ☐  
Fairly satisfied ☐  
Not very satisfied ☐  
Not at all satisfied ☐

**CONTINUES OVER**

# YOUR VIEWS COUNT..YOUR VIEWS COUNT..YOUR

Please use the space below to add any other information you think might help my campaign to protect and improve our local NHS.

Thank you for completing my survey.  
Individual replies will be kept  
confidential and will only be used in  
my work as your MP.

Adrian Sanders MP  
**FREEPOST**  
EX 2412 Paignton  
TQ4 5BR

## How to return your Survey

Returning this survey is easy and costs nothing!

Just fill in the survey and then place back in the envelope making sure the address above is in the window.

You do not need to use a stamp, but if you do it will mean we can spend more money on our campaigns.

## Working to defend local health services



Adrian signing up to support screening for Breast Cancer.

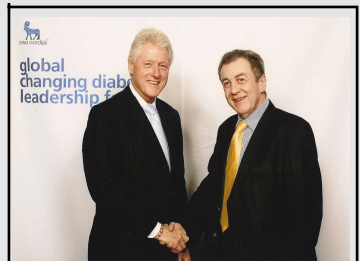
**Torbay's local MP Adrian Sanders is leading the fight to improve local health services.**

There are more nurses, doctors and consultants delivering services to the people of Torbay than ever before. Despite this, more needs to be done.

## Here to help you

**Local MP Adrian Sanders works hard all year round for local people.**

If you have a problem you would like to raise with Adrian, please contact his office today.



Adrian is chairman of the All Party Parliamentary Group for Diabetes.

### Surgery & Contact Details

**Adrian Sanders MP**

**Tel 01803 200036**

**69 Belgrave Road, Torquay, TQ2 5HZ**

**[sandersa@parliament.uk](mailto:sandersa@parliament.uk)**

This mailing is paid for from funds made available to each MP to assist them in communicating with and representing their constituents.

Adrian Sanders MP, his staff and authorised volunteers may use the information you provide to contact you about issues you may find of interest. Some of these contacts may be automated. You can opt out of some or all contacts at any time by contacting us.

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